Purpose

To provide patients access to hospital services, and provide them information and assistance as they enter Skagit Regional Health for services.

Policy

Skagit Regional Health staff will create a warm, welcoming environment consistent with our Service Standards, into which our patients, their family and/or caregivers will be received.

Skagit Regional Health does not exclude or deny admission to any person on the basis of age, race, color, creed, ethnicity, religion, national origin, marital status, sex, sexual orientation, gender identity or expression, disability, veteran or military status, or any other basis prohibited by federal, state, or local law.

Patient Access staff will register patients; providing information and obtaining signatures, as appropriate, on required documentation to include Patient Rights and Responsibilities, Advance Directives, Living Wills, the Important Message from Medicare, Notice of Privacy Practices, Consent for Care and Treatment, Financial Responsibility Agreement, Charity Care policies, Release of Information Authorization. Patient Access staff will additionally arrange interpreter services for patients who have difficulty communicating with Patient Access Staff.

Reference

Per Washington State Department of Health (DOH) regulations this policy is required to be uploaded to the Washington State DOH website and posted to Skagit Regional Health's website.

References

Reference Type	Title	Notes
Documents which reference this document		
Referenced Documents	Diversity, Equity, and Inclusion (DEI)	
Referenced Documents	Mandatory Policy Website Posting	

Signed/Approved By	(11/22/2023 08:16 AM PST) Committee SRH, SVH, CVH Policy & Procedure		
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